IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Inventor(s): Bales, Christopher E.

Appln. No.: 10/786,742 Confirm. No.: 3001

Filed: 02-25-2004

Title: Systems and Methods for Portal and Web

Server Administration

PATENT APPLICATION

Art Unit: 2172

Examiner: Heffington, John M.

Customer No. 80548

REPLY TO OFFICE ACTION UNDER 37 C.F.R. §1.111

Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

This REPLY is in response to the Office Action mailed October 6, 2011 and a telephone interview with Examiner Heffington on April 4, 2012.

Amendments

Please amend the above-identified application as follows:

Amendments to the Claims begin on Page 2.

Remarks begin on Page 9.